# **Statement of Guiding Principles for Fundraising**

# Ruhama's commitment to best fundraising practice.

Ruhama is fully committed to achieving the standards contained within the <u>Statement of Guiding Principles for Fundraising.</u> We commit to doing this by:

- Maintaining good fundraising practice
- Providing high levels of accountability and transparency to our donors and prospective donors from the public
- Provide clarity and assurances to you about how we spend your money
- We in Ruhama have considered the Statement and we believe we meet the standards it sets out

We welcome your feedback on our performance. If you have any queries please do not hesitate to get in touch with us.

## **Background on the Statement of Guiding Principles for Fundraising**

The Statement of Guiding Principles for Fundraising is a guide to best practice that has been developed by a steering group set up in response to the Charities Act 2009. It is a *voluntary* statement of intent that we fully intend to follow.

It is important to us as a national charity who rely on the goodwill and generosity of the public, to instill a sense of openness, honesty and transparency amongst such valuable donors. It is not enough that we uphold what is expected of us by law, we intend to do our very best to provide the best services and how the *utmost* respect to our donors.

Learn more about the Statement of Guiding Principles for Fundraising.

### **Ruhama Feedback and Complains Procedure**

We welcome feedback in every manner, please read our statement and feel free to get in touch with us.

## **Ruhama Donor Charter**

Read our commitment to our donors and prospective donors.